

Dennis Reynolds

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Dennis Reynolds is a scholar, seasoned hospitality executive, prolific researcher and author, gifted teacher and dean of the University of Houston's Conrad N. Hilton College of Hotel and Restaurant Management.

He began his tenure as the College's seventh dean in July 2015. Prior to that, he served as the Ivar Haglund Endowed Professor of Hospitality Management and director of the Wine Business Management Program at the Washington State University School of Hospitality Business Management. A former J. Thomas Clark Professor of Entrepreneurship and Personal Enterprise at Cornell's School of Hotel Administration, Reynolds is also a two-time graduate, earning both his doctorate and Master of Professional Studies there. He received a B.S. in Hotel, Restaurant and Institutional Management from Golden Gate University.

Reynolds specializes in global service-management issues and is ranked 15th among the world's most prolific hospitality-management authors. A frequent and sought-after speaker across the globe, he is a member of the editorial boards of all the leading hospitality journals. He has also served on the board of International CHRIE (Council on Hotel, Restaurant and Institutional Education) for almost a decade, including stints as vice president and president.

Along with his considerable experience in higher education, Reynolds has the industry background necessary to lead one of the top hospitality programs in the world. He's served as an operations analyst for Food & Beverage Investigations, a regional operations manager at SODEXO USA and vice president and general manager of North American operations for Nutrition Management Services.